



Ontario Food Terminal Board
165 the Queensway
Toronto, Ontario
M8Y 1H8
Phone: (416) 259-5479 Fax: (416) 259-4303
Email: info@oftb.com Website: www.oftb.com

Ontario Food Terminal Covid-19 Protocol

The Ontario Food Terminal Board is closely monitoring communications from Toronto Public Health and the Ontario Chief Medical Officer for recommended precautions or actions. We are modifying our policies as events evolve. The Board would like to impress upon you the importance of incorporating steps into your operations to minimize the threat of spreading the virus.

The Board has increased the number of hand sanitizing stations throughout the facility and increased the intensity of its daily cleaning program throughout the facility. In addition, the Board has conducted a deep cleansing and disinfected all of washrooms and common areas surfaces. Thereafter, applied a microbe shield application on those surfaces.

The Board has suspended all tours of the Ontario Food Terminal until further notice.

Actions Taken By the Ontario Food Terminal Board

As per the recent Canadian federal health notices, the Board, effective immediately, has implemented the following expectations from the tenants, buyers and employees at the Terminal:

All persons who has a cough, fever or difficulty breathing, must contact your primary doctor, telehealth Ontario or your public health unit for clearance before being permitted to enter the Terminal. If you have travelled internationally or have been in close contact to another person who has travelled internationally, except to the United States, you will not be permitted on the Ontario Food Terminal property for 14 consecutive days from the date of return to Canada.

All vehicles, other than tenant vehicles (tenant employees would have already been screened by their employer as a condition of their employment), will be required to stop at the entrance gates where you will be screened by the OFTB Police Officer who will ask the following questions:

- Do you have a cough, fever or have difficulty breathing? If so, you must contact your primary doctor, telehealth Ontario or your public health unit for clearance before being permitted to enter the Terminal.
- Have you travelled internationally or have been in close contact to another person who has travelled internationally, except to the United States? If so, you will not be permitted on the Ontario Food Terminal property for 14 consecutive days from the date of return to Canada.



Actions That Are Required by Stakeholders

Warehouse Tenants:

- Preventative measures must be taken to reduce the spread of any illness.
- All persons entering a warehouse are to use the hand sanitizer at the entrance.
- Warehouse tenants should clean and sanitize all common areas within their warehouse and equipment used at the terminal.
- Tenants should limit the number of business associates to their warehouse.

Buyers:

- Be prepared to be screened and questioned by the OFTB Police at the main entrance.
- Preventative measures must be taken to reduce the spread of any illness.

Farmers' Market Tenants:

- Preventative measures must be taken to reduce the spread of any illness.
- All persons entering your stall are to use a hand sanitizer.
- Tenants should clean and sanitize their kiosk and equipment used at the terminal.
- Tenants should limit the number of business associates to their stall.

Office Tenants:

- Preventative measures must be taken to reduce the spread of any illness.
- Tenants should use hand sanitizers.
- Tenants should limit the number of business associates to their office.

Ontario Food Terminal Board's Cold Storage:

- Preventative measures must be taken to reduce the spread of any illness.
- Access will be controlled.

Everyone Plays a Role

In order to mitigate the impacts of COVID-19, **everyone has a role to play**. The Ontario Food Terminal Board would like to thank all of the tenants and buyers for working together to minimize the impacts of this situation.

Preventative measures that can be taken to reduce the spread of any illness.

- Wash your hands often with soap and water for at least 20 seconds. If soap and water are not available, use an alcohol-based hand sanitizer.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Avoid close contact with people who are ill.



- Emphasize to your employees and buyers to stay home when they have a cough, fever or have difficulty breathing.
- Cover your cough or sneeze with a tissue, then immediately throw the tissue in the garbage and wash your hands.
- If you don't have a tissue, sneeze or cough into your sleeve or arm.
- Clean and disinfect frequently touched objects and surfaces.
- If you have travelled internationally or have been in close contact to another person who has also travelled internationally, except to the United States, you will not be permitted on the Ontario Food Terminal property for 14 consecutive days from the date of return to Canada.

The COVID-19 situation continues to evolve and we'll continue to respond to the latest developments, while keeping you informed. The Terminal will continue to remain open to provide a safe and reliable food supply of fresh fruits and vegetables to the people of Ontario and I invite you to visit the websites listed below and our website www.oftb.com that we be updating on a regular basis.

Toronto Public Health: <https://www.toronto.ca/community-people/health-wellness-care/diseases-medications-vaccines/coronavirus/>

Public Health Ontario: https://www.ontario.ca/page/2019-novel-coronavirus?_ga=2.184384934.1072155291.1583885458-954825015.1559313815

Health Canada: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

World Health Organization: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

Canadian Produce Marketing Association: https://cpma.ca/docs/default-source/foodsafety/covid-19_information_for_the_canadian_produce_sector.pdf